



Equipment Requirements

For the implementation to be successful, each location must include the proper equipment and infrastructure necessary for the webDEALER application.

Operating System

This application was designed for use on Windows and Macintosh (MAC) operating systems. Supported versions of the operating systems, with current security patching, are recommended. Other systems such as iOS, Linux and UNIX may be able to run the application but will not be supported.

Internet Connection

This application requires access to the Internet; a high-speed Internet connection is recommended.

Web Browsers

The system was designed to be compatible with the current and recent versions of the following web browsers.

Web Browser

Website



Microsoft Edge

www.microsoftedge.com



Firefox

www.mozilla.com/firefox



Safari

www.apple.com/safari



Chrome

www.google.com/chrome

You may visit any of the browser's websites to confirm that you have the latest version installed. To check your browser version on a Windows machine, open the browser and click "Help", or "About [*Browser Name*]" where [*Browser Name*] is the name of the browser you are using.

Adobe Acrobat Reader

[Adobe Acrobat Reader](#) is used to view PDF (Portable Document Format) documents. Using Adobe Acrobat Reader, you may choose to view, print, or save these documents. If you don't already have the program installed you may [click here to download Adobe Acrobat Reader](#). Adobe Acrobat Reader is the standard for PDF document viewing.

The Web Browsers listed above support viewing of PDF documents.

Printer Requirements

Printers used to print registration stickers must meet the following minimum specifications:

- Printer must be laser technology
- Media size should support at the minimum 8.5 x 11 in
- Memory: 32MB
- Processor Speed: 400MHz
- Print Languages: HP PCL6 & 5e, HP postscript level 3 emulation; direct PDF (v 1.4) printing
- Print Speed: Up to 30ppm, exact speed varies depending on the system configurations, software program, and document complexity
- Print Resolution, black: up to 1200 x 1200 dpi
- The laser jet printer fuser modes must have the capability to adjust heat range (from normal, low, high) to impose print on the documents
- The laser jet printer needs to come with LPT and/or USB connections based on computer system needs
- Printer must have the capability to adjust the X Y setting to compensate for alignment

Alignment is the most frequent challenge encountered with printers, especially lightweight printers. Print testing is necessary to ensure proper alignment and print quality.

The following criteria should be followed when verifying test sticker appearance:

1. Ensure proper alignment on all print areas of the sticker paper.
2. The ink should dry in a reasonable time. Once dry, the ink should be tested to ensure it does not smear or scratch off on the sticker portions of the form.

Scanner Requirements

The scanned document must show all Information and be readable. Information that is not captured on the scan or is unreadable could delay processing.

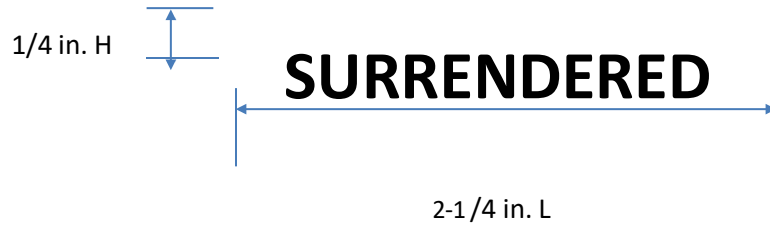
Scanners must be capable of at least 200 DPI, but we recommend 300 DPI, which is the most common resolution for desktop scanners.

When scanning, dealers can choose from three color options: black and white, grayscale, and colored. The recommended color mode for optimal OCR (optical character recognition software) accuracy is grayscale. Black-and-white would also work for most text documents with clear font.

“Surrendered” Stamp

Each location should have a Surrendered stamp for MCOs.

- Ink: Black
- Text: Arial
- Size: 1/4 in. H x 2-1/4 in. L



The Texas Department of Motor Vehicles does not endorse or recommend a specific vendor and does not provide these stamps for Counties or Dealers.